The Passage

Pathways

The Passage newsletter | Autumn 2026



"There's a reason I started my first day as Prime Minister at The Passage" - Andy Burnham

HOMELESSNESS
Conversations that matter



There is no quick fix to homelessness

Our Director of Fundraising and Communications, Emma Noble, welcomes you to the Autumn edition of Pathways

People with lived experience are at the heart of everything that we do at The Passage and their voices help to shape our culture, strategy and direction. We work collaboratively with our current and former clients to empower them to share their stories, enabling us to challenge perceptions and create lasting change.

Every person who comes to The Passage for support has their own unique experience of what it means to be homeless. These stories are told in their own words and reflect the many different circumstances in which homelessness can happen, but what rings through each and every one is their courage and determination to change their lives for the better. I'm sure you will be inspired by their bravery and resilience.

On the opposite page, we feature the recent visit from our new Prime Minister, Andy Burnham, who came to The Passage Resource Centre in Victoria very early in the morning on his first day. He spent time talking with people who have lived experience of homelessness, and the conversations were open and honest about what needs to be done to end rough sleeping in this country. Just a few hours later, speaking outside No. 10, his first policy announcement was to pledge to end rough sleeping.

The Passage welcomes this commitment, and we will be working closely with partners in government and the homelessness sector to help achieve this. However, there is no quick fix, no 'one size fits all' solution and it is therefore vitally important that the focus is also on preventing homelessness before it happens – as evidenced by programmes such as our No Night Out service. We need to deal with the emergency on our streets, but also ensure that the root causes of homelessness are addressed to prevent people ending up on the streets in the first place. The Passage will continue to do all that we can to achieve this goal.

Looking ahead to the autumn, our fantastic **Walk to End Homelessness** returns for the third year running, taking place on Sunday 18th October, in Battersea Park. This is a really fun event for all ages and abilities and is also dog friendly! You can choose to walk 2.5km, 5km or 10km on a fully accessible route – it's a great day out, with music and food available in our event village and the chance to come together to support The Passage's vital work. You can see a list of further events on Page 5.

Thank you so much for supporting The Passage and if you would like to get in touch, please contact our Supporter Care team **supportercare@passage.org.uk**





ABOVE: Prime Minister Andy Burnham met clients in the Resource Centre and served breakfast alongside our CEO Mick Clarke

"There's a reason I started my first day as Prime Minister at The Passage"
- Andy Burnham

Bright and early on the morning of Monday 20th July and just a few hours before his formal appointment as the UK's new Prime Minister, Andy Burnham visited The Passage to learn more about our work supporting people who are experiencing or at risk of homelessness in London.

He was met at our Resource Centre in Victoria by The Passage's Chief Executive, Mick Clarke, and Director of Strategy, Jenny Travassos.

During the visit, he joined members of The Passage's Engagement and Outreach Team as they met and spoke with people sleeping rough in the local area. Our team provide a vital service, heading out in pairs during the early hours to offer immediate welfare support and help people to access pathways away from homelessness.

Following the outreach shift, the PM returned to the Resource Centre to meet with members of our Lived Experience Group, hearing directly from people who have experienced homelessness and the challenges they have faced. They spoke candidly about the realities of homelessness and what more needs to be done to address the housing crisis in Britain, including a radical approach to social housing that ensures everyone has access to a safe, secure and affordable home.

He also spent time volunteering in The Passage kitchen alongside Mick and Head Chef Claudette Dawkins. The Passage serves more than 43,000 meals each year to people in need.

During his visit, the PM saw first-hand the practical support we offer to help people to move away from homelessness and into stable accommodation and employment. He learned about our pioneering No Night Out service, which has prevented hundreds of people from spending even a single night on the streets.

"There's a reason I started my first day as Prime Minister at The Passage," Burnham said. "What I saw this morning – the dedication of staff, the courage of people rebuilding their lives – shows what's possible when we act with purpose. We're getting to work immediately with organisations like The Passage to make sure no one is left without a safe place to call home."

Reflecting on the visit, Mick Clarke said: "For the PM to choose to visit The Passage on the very first day he was appointed – and to then commit to ending rough sleeping – was tremendous. We will continue to work with government, and other partners, to play our part towards achieving that goal and to prevent homelessness from happening in the first place."

The Passage: Measuring Impact

3,139

The total number of clients supported across all services at The Passage*

1,981

clients helped to find and keep a home*

43,337

Meals served at our Resource Centre**

The Passage: Measuring Impact

13,283

Volunteer hours given*



* *Statistics relate to the period 1st April 2025 to 31st March 2026*

** *Number of meals relates to calendar year 2025*

Building PATH

Changing how we respond to homelessness

James Lally, our Director of Housing and Services, shares how our ambitious new service aims to help people access the right support before their circumstances reach crisis point

Over the past few months, one of our biggest areas of focus has been developing PATH (Prevention, Advice and Transformation Hub). While it is a new team, PATH represents something much bigger than a new service. It is an opportunity to rethink how we respond to homelessness and, more importantly, how we prevent it.

For many people, the journey towards street homelessness is gradual rather than the consequence of a single event. They may initially be told they are not eligible for support, struggle to navigate complex systems, exhaust their options and only come to wider attention once they are sleeping on the street.

PATH has been designed to intervene much earlier. The team works across traditional boundaries, bringing together different parts of the local housing and homelessness system to help people access the right support before their circumstances reach crisis point. Our team are mapping the journeys people take, identifying where processes become difficult to navigate, where services become disconnected, and where opportunities for early intervention are missed.

PATH aims to:

- Spot problems sooner and step in before someone loses their home
- Reduce delays and confusion by making support easier to access
- Close gaps in the system that allow situations to escalate
- Continue providing rapid help for anyone already sleeping rough

Our goal is simple: a fairer, faster and more preventative approach to homelessness – one that supports people with dignity at every stage.

By bringing together expertise from across the local system, the team can test new approaches, strengthen links between organisations and design practical solutions that help people get the right support before it becomes necessary to find them on the street.

What excites us most is the potential impact. Every time we help someone to secure accommodation, reconnect with support or resolve a problem before they end up sleeping rough, we prevent a housing crisis from becoming entrenched. Once someone is living on the street, the challenges they face multiply quickly, making recovery far more complex and reducing the range of options available to them.

This work is taking place within a system under significant pressure, where every team and service is managing increasing demand with limited resources. Change will not happen overnight. Some partners will embrace new approaches quickly, while others will, quite understandably, want to move more cautiously. Our role is to bring people together, demonstrate what works and build confidence over time.

PATH is still in its early stages, and we are learning every day. But the commitment of the team and our partners gives us real optimism. Whilst The Passage will always be here to respond to someone in crisis across London and nationally, there is growing recognition that preventing homelessness is the more effective and more humane approach.

PATH gives us the opportunity not only to put that principle into practice, but also to understand what works, share those lessons with others and help shape a more preventative homelessness system. It is an ambitious goal, but one that reflects our belief that prevention is one of the most meaningful investments we can make.



Upcoming Events

Walk to End Homelessness
Sunday 18th October, Battersea Park
This is more than a walk – it's a movement. Choose from 2.5km, 5km or 10km. Bring friends, family and even your dog!





The Big Sports Quiz
Wednesday 21st October, The Long Room, Lord's Cricket Ground
Step into the legendary Long Room at Lord's for an unforgettable sports quiz hosted by TalkSPORT's Natalie Sawyer. Do you have what it takes to be our next Big Sports Quiz winner?

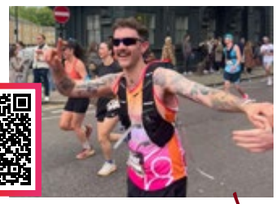
Christmas Carol Service
Thursday 10th December, St. Margaret's Church, Westminster Abbey
Celebrate the start of the festive season with The Passage. Join us at St Margaret's Church, Westminster Abbey, for a magical evening of festive readings by celebrity supporters and carols followed by a reception at the Lord Mayor's Parlour. All in aid of our mission to end homelessness.





London Landmarks Half Marathon 2027
Take on London's iconic closed-road half marathon and pass many of the capital's most famous landmarks while raising funds to end homelessness.

Hackney Half Marathon 2027
Join Team Passage for one of London's most vibrant half marathons. Enjoy live entertainment, incredible crowds and a fantastic race-day atmosphere.





Getting ready to get hitched at the Half!

This year's Hackney Half Marathon delivered an incredible result for Team Passage, with 50 runners raising over £19,000 to support people experiencing homelessness across London.

Among them were Jake and his partner Becky, who brought a brilliant twist to the event. With their wedding approaching, they used the challenge as a way to get in shape for their big day while supporting a cause close to their hearts. On race day, they took things one step further, running the entire half marathon dressed as a bride and groom and bringing energy and smiles to supporters across the route.

Together, they raised an impressive £1,103, even linking their fundraising page to their wedding website to encourage donations from friends and family in the lead-up to their celebrations.

Reflecting on their motivation, Jake said: "We decided to run the Hackney Half for The Passage as we both deeply care about helping people experiencing and at risk of homelessness. We're incredibly privileged to have stable housing – something thousands across London don't have. We hope what we've raised will help make a lasting difference."

Jake and Becky's creativity and commitment highlight what makes Team Passage so special. Alongside all of our runners, their efforts will help fund vital support for people working to move away from homelessness and rebuild their lives.

Inspired by their story? Join Team Passage at a future challenge event and be part of something special.

Conversations that matter



‘You never imagine homelessness will happen to you’ - Carla

Carla came to The Passage in March this year at her lowest ebb. Now she’s part of Co-Activate, our new peer-led mentoring project helping people in their journey to sustain long-term accommodation and connect with their local community. The project matches every participant with a trained mentor who has been through their own journey to overcome homelessness

Carla’s story

There was a time when my life looked positive and secure. I was working as an executive secretary, I had a home, and I was in a relationship with someone I expected to marry. I never imagined that my life could change so quickly.

Yet within a short space of time, everything began to unravel. My relationship ended, my mental health deteriorated and I lost my job. Soon afterwards, I lost my home too.

I moved between friends and slept on sofas until there was nowhere left to go. Then I began spending nights on buses, trying to sleep and stay warm.

My family are all in Brazil, and I did not want them to know how vulnerable I had become. I let them believe that I still had a job and a home. The truth was that I felt completely broken – financially, emotionally, in every way.

My therapist referred me to The Passage, but walking through those doors was incredibly difficult. You never imagine homelessness will happen to you. I was hungry, frightened and ashamed.

Nobody judged me or made me feel like a problem. People listened, treated me with dignity and made me feel that I mattered. Their care felt genuine.

When I was asked what I needed, my answer was simple: “I want a bed, somewhere I can have a shower and somewhere I can put my books.”

Within days, The Passage found me a hotel room through its No Night Out service. After so much uncertainty, being able to close a door and know I was safe felt like a lifesaver.

Later, they helped me to find a permanent home. When I walked into the place where I now live, I knew immediately that it was different. I looked around and thought, “I have fallen in love. This is mine.”

Receiving the keys was wonderful, but it was not the end of the journey. I sat alone in my room and cried because I didn’t know anyone nearby. Then I told myself that if I stayed there crying, nothing would change.

So I went outside. I explored the neighbourhood, met a woman at the library who invited me to church, I joined a gym, returned to work and began a master’s degree in psychology. Slowly, I became more confident and began to recognise myself again. I have also started thinking about pottery, which I loved in Brazil, and perhaps building a small business one day.

I was referred to the Co-Activate project by my Passage Case Worker and during the initial interview with Jim, I was asked what the future feels like. My answer was: exciting.

I am now a trained mentor and I want to support others who have moved out of homelessness, but still feel lonely or unsure of what comes next. The Passage gave me safety, dignity and the chance to begin again. More than that, they made me feel cared for and loved when I felt I had nothing left.

Now I want to help somebody else to believe that step by step, life can get better.



Jim

Lived Experience Project Manager

I first met Carla at an ‘Experts by Experience’ activity at The Passage. She was shy, nervous and overwhelmed by what was happening in her life. I remember asking whether she was okay. She said, “yes I am okay”, and although I could tell she was nervous for what lay ahead, her potential shone through.

That memory has stayed with me because it shows how far Carla has come since.

Even at that point, there was a warmth and attentiveness about her. She noticed the kindness people at The Passage showed with one another and immediately began talking about wanting to help others in the same way.

With the invaluable support she received from The Passage, Carla has rebuilt her life with courage. Today, she is confident, sociable and full of ideas. She is working, studying for a master’s degree in psychology and preparing to support others through our Co-Activate project, as a peer mentor to people who are at the start of their journey away from homelessness.

I am so proud of Carla. She has turned a painful experience into empathy, purpose and hope, and her journey will inspire others who are beginning to rebuild their lives.

‘I don’t feel alone when I’m here’ - Sarah

Following the unexpected death of her friend, whom she had cared for professionally, Sarah found herself alone and penniless on the streets of London

Sarah’s story

I had been living abroad in Tunisia for some years, caring for a dear friend of mine. When she died unexpectedly, it was devastating. She was such a lovely lady.

I knew I couldn’t stay there any longer. Suddenly I had no job, and nowhere to live. I wanted to return to my family in Dublin, but found out that there was no one there so I ended up in London.

It was very bad at the beginning. For three months, I was sleeping rough. I didn’t feel scared or threatened. I was just so alone. The big thing for me was, how do you keep yourself clean? Because there are no real facilities, except in Victoria train station, where I tended to sleep.

He’s not there now, but I got to know a kind and lovely man who used to clean the toilets there. He used to put those cones up to block off the end of the toilet area, and he’d say, “Your washroom is ready for you!”

If I went really early in the morning, when there weren’t many people going back and forward, I would have a good 40 minutes to wash myself for the day. When you have your own place to live, you can take it so much for granted – you go to the toilet when you want, you can shower when you want. That for me was the biggest thing.

Lots of people don’t notice you, but others are so kind. Once a woman came up to me and asked, “Are you homeless?” When I said I was, she said, “Really? Well, I’ll be back in a few minutes!” And she came back with all this food laid out on a tray, all presented lovely. She’d gone to so much trouble. People were saying, “Oooh, she’s like the Queen Mother!”

I first heard about The Passage from the Irish Embassy. From my first visit, from my first day here, I felt supported and cared for and began to rebuild hope for the future. It was at The Passage where I finally found the support and the care that I was looking for. I got involved in the Irish Group and the Art Group which helped me gain confidence and a chance to meet other people with similar interests. Since last month, I now have my own permanent accommodation.

It makes me want to give back. It might be volunteering in the Resource Centre, helping to prepare and serve the meals, or even just talking to people. It’s about familiarity. Some people I don’t even speak to, I just love seeing how they’re doing. It’s in my nature to look out for people, and that’s what The Passage is to me. I don’t feel alone when I’m here.



Emma

Resettlement Coordinator

Sarah has come so far, and what a joy it is to see. Now that she’s regained more stability with her accommodation, it’s about working on her resilience. We’ve talked to her about counselling, which is something we may pursue when she’s ready. I know it will take time, and her journey hasn’t ended. But it’s a joy to see her. Some days I wish she could see it for herself how far she’s come.

As the Resettlement team, we’re responsible for any client who walks through the doors of the Resource Centre for the first time. Most clients arrive here via word-of-mouth, on their own, with no formal referral. Being based in Victoria, the Transport for London team will sometimes signpost people our way, and our Outreach team may meet a client and refer them.

It’s our job to gauge whether The Passage is the best source of support for them. If we’re not, we will signpost the client to other services, but hopefully we are able to support them fully. After assessment, they will be given full access to the Resource Centre and allocated a key worker to take on their case.

The joy of this job is seeing that moment when a client gets into accommodation, as has now happened with Sarah. Knowing how far they’ve come and how hard they’ve fought to get there, you see the journey. That is why we do what we do. NOTE: Names and details have been changed to protect her identity.

‘What am I looking forward to in the future? Breathing’ - Warren

Warren was at Passage House for six months before he was successfully relocated to Yorkshire, where he has since been reunited with members of his family

Warren’s story

I’d been rough sleeping on and off for 20-odd years. As a labourer, I worked all over, and I liked to have a good time. One day, I packed in all my addictions. I’d spent all my money and most of my savings. I just went, “That’s it. I’m done.” After that, I started slowing down and I’ve been clean for years now.

I used to live under a bush in St. James’ Park. I just kept myself to myself. I’ve always been streetwise. I know wrong ‘uns from rights, you know? I still used to go and get a shower every day and do my laundry in Pimlico, look after myself, brush my teeth. I never begged. I never stole. I used to stretch my money.

But for years, I thought I wasn’t loved. I thought nobody gave a damn about me, so everything fell through. And eventually I thought, I need some help here.

That’s how I ended up at Passage House. I spent about six months there, they gave me my own room, and worked on my case with me.

Today I’m back in West Yorkshire, God’s own county. If it wasn’t for Sean and the staff at Passage House I wouldn’t be here today, where the air is cleaner. This is where I want to be buried.

Sean was so important for me. He got me on Facebook and got in touch with my oldest niece Kylie, and her husband Paul. We all started crying our eyes out when we met up. After 20-odd years. Just imagine it. I know I’ve still got a hell of a lot of bonding to do, but I’m on the right track and I’m not going to waste it. I’ve got a second chance.

It’s not been easy. Far from it. Soon after we made contact, I found out I’d lost my mum and dad, and my brother. When Sean came up to do a room check at Passage House, I was in a terrible state. I wasn’t even there for their funerals. That night I went to Westminster Catholic Church, lit three candles and sobbed.

Now I’m back in Yorkshire, where I feel most at home, I’m most looking forward to breathing. Breathing in the fresh air, and building a new future.



Sean

Passage House Project Manager (Assessment and Resettlement Worker)

Passage House is a rapid response assessment centre for people sleeping rough in the Westminster area. It’s very fast-paced; we aim to help people move on within 28 days, though some clients, such as Warren, stay with us longer than that.

We will assess them in the first week to ascertain their local council connection, then get in touch with that council, do checks on their benefits, medical records and housing history, and build a case for them to get the help with the housing that they need.

In the meantime, while they’re with us, we have a kitchen that runs every day, a full-time chef, project workers throughout the evening and daily activities, all of which brings a homely feeling.

When the time comes, we will go with the clients to viewings of possible accommodation, to ensure everything’s clean and working well and suitable for them. And that’s really the special part, seeing them imagining life in a new place.

Going with Warren to Huddersfield was an incredible experience. He is an amazing person to work with. He was the first client I got to work with when starting my role at Passage House, and he made it so easy.

The last time we spoke on the phone he was with his niece, just spending time together. That was a joy to hear.

‘I had been living with my husband but the relationship had become abusive. One day he left me, with no money or food’ - Shaheen

Shaheen had only been in the UK for a few weeks when her life fell apart. The Passage helped her to rebuild it

Shaheen’s story

I first came to The Passage in early January 2022. It was freezing cold, I was so scared. I had only recently arrived in England from Pakistan as I was joining my husband who was living here. I did not know the area, where to go or what help was available.

I had been living with my husband, but the relationship had become abusive. He beat me a lot, but I was his wife, so I wanted to protect my husband still. Then one day he left me, with no money or food. Just vanished. When I returned to the house after taking a walk, a friend of my husband’s had locked me out from the inside.

It was so cold, I didn’t even have a scarf or gloves. I remember feeling as if the world around me was collapsing. I had come to England hoping to build a life with him, but suddenly I had nowhere safe to stay.

I had been in England for only a few weeks. Everything was unfamiliar, and I had nobody nearby who I felt I could turn to. I was not eating or sleeping properly and felt very weak. I ended up in St Mary’s Hospital in Paddington. From there I was told about The Passage.

Walking through the doors was difficult because I had never imagined I would need help from a homelessness charity. I did not really understand what The Passage was. I was simply hoping somebody would listen.

The staff did much more than that. They made sure I was safe and helped me to understand my options. I was supported with a homelessness application, and I was offered a room at Newman Street - a service The Passage manages on behalf of Westminster City Council. I moved there that February of this year.

Having my own room at Newman Street made an enormous difference. For the first time in a long while, I could close the door and feel secure. I had my own space and personal belongings around me. After everything that had happened, it gave me somewhere to breathe and begin thinking about what came next.

Gradually, I began to trust the people supporting me. Newman Street was somewhere I could begin recovering rather than constantly worrying about where I would sleep.

I have also started to think positively about the future. I completed a baking course with Luminary Bakery, which helped me learn new skills and showed me that I am capable of building something for myself.

One day, I would love to open my own cafe. I am excited about that dream and about what my future could look like. When I first arrived at The Passage, I felt completely alone and could not imagine making plans. Now I can.

The Passage did not simply give me somewhere to stay. It gave me safety, support and the opportunity to begin again.

Nadia

Specialist Project Worker



Shaheen is a real success story, and I am incredibly proud of how far she has come. When she arrived at The Passage, she was frightened, uncertain and facing very bleak circumstances. She needed safety and consistent support while she began rebuilding her life.

Since then, she has worked extremely hard. Her progress has not always been straightforward, but she has shown remarkable determination and resilience throughout. She has gradually become stronger, more confident and increasingly independent.

What makes her journey so inspiring is the way she has turned such a difficult situation into one that now feels full of possibility. She is no longer simply trying to get through each day. She is making plans and thinking positively about what she wants from her future.

The support provided by The Passage and Newman Street – our temporary accommodation facility – has helped create the stability she needed, but Shaheen deserves enormous credit for what she has achieved herself. She has engaged with support, kept moving forwards and refused to let her past define what comes next.

She should be very proud of the life she is building. I certainly am, and it is wonderful to see her now facing the future with strength, independence and genuine hope.

NOTE: Names and details have been changed to protect her identity.

‘Suddenly, I had no job, no income and nowhere to stay’ - Catherine

Catherine was working in tech marketing when her company downsized. She lost her job, and soon enough, her accommodation. That’s when The Passage stepped in

Catherine’s story

It all happened so fast. I was working for a company in cybersecurity tech. Things were going fine. Then at the end of last year, the founder and CEO retired, new management got brought in and they decided to restructure.

I got hit by both sides. At the same time as I lost my job, I was handed a section 21 – given two months to leave my accommodation. I could have stayed, but the landlord was threatening legal action, and at that stage I just had to get out of that place.

Seemingly overnight, I had no job, no income and nowhere to stay. I was just like, ‘Wow, what the heck is happening right now?’

I went to my council about it, to make sure that I wouldn’t be left on the streets. However, because I didn’t fit the vulnerable definition criteria, the council basically told me that their hands were tied.

Thankfully the guy who was my caseworker had heard of The Passage. I was literally going to be left on the streets and he didn’t want that for me. He made a call to The Passage, and that’s where it all started.

That same day as I walked through the doors, I was placed in temporary accommodation, at a facility over at Kingsbury, in a quiet, old, converted office building which housed a few other residents. I was just so thankful to have a roof over my head for the night. I stayed there for a few weeks while the staff at The Passage went through the process of finding me my own accommodation.

At the end of April this year, I moved into my own place, in Hillingdon, west London. I think there’s seven of us in the entire place. It’s a pretty nice area, a decent-sized room, and we have a shared kitchen. It’s really great so far.

Some of us are still dependent on universal credit. Others, like me, are in the process of getting off it, as we’re back and working again. I’ve recently resumed my career, doing marketing in the technology sector.

I still talk to my caseworker at The Passage, she checks in to make sure that now I’m in private rented accommodation, everything is going smoothly and there are no mishaps.

My experience tells me that this situation can happen to anybody, even to those of us who have worked for years. I know it seems like there’s a massive taboo around the concept of joblessness and homelessness and needing help from the benefits system. But the reality is it’s there to help you for a reason and there should be no shame in it. I’m very grateful for The Passage, helping me out of a situation I could never once have imagined for myself.





Christabel

Resettlement & Housing Needs Service Manager

I have oversight of two services which are distinct but interconnected in how they function. Resettlement is the first point of contact for a service user, when accessing support at The Passage. We work hard to provide support in resolving any area of need identified and agree a plan towards securing accommodation. This involves referring to our Housing Needs service for access to private rented accommodation. The team here support the service user to identify suitable accommodation and provide tenancy sustainment support after the client has been accommodated.

Overseeing these two teams provides me with unique insight into the delivery of support. In developing each service, my focus is centred on the service users experience. My aim is for them to have a positive experience of the holistic support given, that not only resolves their homelessness, but helps to improve their personal well-being and empowers them to reintegrate into society with confidence.

Catherine’s story is an example of how our support can help someone rebuild their life and move forward with confidence and stability.

NOTE: Names and details have been changed to protect her identity.

This autumn your donation matters

A recent report revealed that 3,959* people were sleeping rough on the streets of London, 1,685 of whom (43%) where doing so for the very first time. In 21st century Britain this represents a human tragedy for each individual and for us as a society. The Passage believes that solving the issue of homelessness lies in preventing it from happening in the first place and working to support people who are facing a challenging time to help them get their life back on track. Our specialist staff support individuals to find a route away from the street and into long-term sustainable accommodation.

We cannot do this without your help – if you can, please consider donating to The Passage this autumn, your gift will mean hope and a better future. Please head online or scan the QR code opposite to donate - thank you.

donate.passage.org.uk

**CHAIN Report April - June 2026*



£12 could help towards a hot meal for a person experiencing rough sleeping.



£20 could help provide access to a shower and to the clothing store for a clean set of clothes.



£25 could fund a mobile phone and credit so that a client can stay connected with their Key Worker and loved ones while they find a route off the street.

£75 could help fund emergency accommodation to prevent someone from rough sleeping for the night.



£100 could fund a client's initial assessment with our Employment team, setting up a plan to support them back into employment, volunteering, training, or education.



£125 could provide a Fresh Start Pack containing the essential items someone needs to restart their life in a safe and stable home, along with ongoing support to help them maintain their tenancy.



£275 could pay for an Employment drop-in session in our Resource Centre Winter Garden, giving clients the opportunity to get one-to-one support with their CV, application, or job search.



£600 could help pay for a deposit for a client moving into a new tenancy – somewhere they can call home.

passage.org.uk

St Vincent's Centre, Carlisle Place, London, SW1P 1NL

Telephone: **020 7592 1850** Email: **fundraising@passage.org.uk**

Royal Patron - HRH The Prince of Wales

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Registered Charity Number 1079764

The Passage

Everyone deserves a place to call home

@PassageCharity